



# David Ricketts Consultancy Limited

## ► Who are we?

David Ricketts Consultancy Ltd was formed in 2011 in response to demand from customers needing help in improving quality, process and efficiency. Dr Ricketts has a professional doctorate in process improvement and was one of the first managers to bring Lean and Six Sigma techniques into the UK pathology market in 2003. He has lectured on process and quality management in over 15 countries and currently has clients in the UK and Africa.

## ► What do we offer?

The philosophy of the company is to enable process and quality excellence by providing an organisation's own staff with the tools to undertake transitional change.

The consultancy has the advantage of not being part of a diagnostic company and therefore has an open agenda as far as how technology can complement process. The company can also independently assess whether automation solves the challenges faced by a service before significant capital is spent.

The training has been developed through years of experience across the commercial sector, public sector, diagnostic industry and projects in other healthcare service sectors such as emergency medicine and surgery.

The biggest challenges to all transitional service changes are keeping the focus on quality, looking for long term wins, avoiding unnecessary recurring cost in the pursuit of short term saving and sustainability.

## ► What do we do?

We offer tailor made in house training and seminars to respond to individual needs as well as independent system reviews.

► **Find out more by visiting our website**  
**[www.davidrickettsconsultancy.co.uk](http://www.davidrickettsconsultancy.co.uk)**